

TERMS AND CONDITIONS OF USE (BLUE GUM PARK TENNIS CLUB BOOK-A-COURT)



We like to keep your booking and tennis experience as easy and simple as possible, so it's important that you take a little time to read the following Terms & Conditions to understand how the Blue Gum Park Tennis Club manages tennis bookings.

- Booking tennis courts will be only by the online booking system and a person can only book two courts per day for up to two hours.
- There is to be no "court hopping" – you must only play on the court you have booked. You may not move to another court as this causes a "knock on" effect with coaching and confirmed bookings.
- Bookings are to be for a minimum of one hour for public hirers. (half hour for members).
- Please NOTE: you must enter your PIN for court access and/or lights – also allow up to 30 mins *after* booking online for the PIN to be activated.
- Please DO NOT let people in the gate, those who have booked will have a valid PIN and the PIN needs to be entered into the system for each booking.
- A Member can bring a guest (non-member) to play but it is the responsibility of the member to pay the guest fee when booking the courts by adding a guest.
- Players with a booking have priority use of the booked court unless instructed otherwise by the BAC Administrator.
- **Do not extend play beyond your booked time** to respect other people who have also booked courts. If you wish to extend your booking then this needs to be done online (if the court is available) BEFORE your current booking expires.
- If for technical reasons you cannot book a court online, please contact the Administrator- details below.
- You must wear non-marking tennis shoes to preserve the courts. You may be asked to change shoes if you're wearing incorrect footwear.
- The Administrator or Club Committee members can at any time request your details to confirm that booking arrangements comply with these Terms and Conditions and those of BLUE GUM PARK Tennis Club.
- The facilities are only to be booked and used for recreational tennis. Professional coaching on the tennis courts may not take place, other than by Tennis Excellence.
- Blue Gum Park Tennis Club reserves the right to cancel any booking with short notice (a Credit will be granted if an online payment has been made which is not refunded). Notice of such changes will be sent by email and/or SMS and a refund will be given via the BAC booking system.

CANCELLATION / WET WEATHER POLICY

- Court hire fees will automatically be refunded for cancellations made online line up to 6 hours before the booking time.
- Members are required to cancel all bookings online for unused courts as soon as possible after they are aware they no longer require the court, to allow the court to show online as being available for hire.
- Cancellations within the 6 hours of play due to unplayable weather will be refunded on request to Administrator on admin@bluegumparktennis.org

PLAYER ETIQUETTE

- Players to be respectful of players on adjacent courts.
- Please respect our environment and take your rubbish, old ball cans and empty drink bottles home for disposal/recycling or placed in the bins at the club.
- In the interests of Public Health and comfort, smoking is not permitted on the courts or within the clubhouse area.

For enquires please contact:

Blue Gum Park Tennis Club Administrator (Deb Leece)

Phone: 0438 371840 Email: admin@bluegumtennis.org